



The dream of creating an online university for the United Methodist Association has become a reality. UMA has signed a contract to create UMA University which includes a complete learning management system for UMA members and other health related organizations. During last year's CYF Summer Leadership Conference in Virginia, attendees were introduced to a comprehensive suite of training and educational services at UM Family Services of Virginia. The demonstration was well-received and many encouraged us to pursue the development of a cooperative relationship with Netsmart University. We have continued to develop a program for UMA University to assist all of our organizations with training and adaptable software for courses for our industry. Those who were in attendance at the summer conference were much impressed with the capabilities of the system and its potential for UMA members. Together we could develop an incredible program for our training needs and several organizations have already joined the program.

UMA and Netsmart will continue to host webinars to explain how this system could benefit your organization. We encourage you to have appropriate staff from your organization participate, so that you can explore the benefits of this program. Call us today and let us arrange a demonstration for you. This new program includes a wide range of web-based, classroom and onsite training, as well as a premier learning management system for behavioral healthcare that will allow UMA University participants to effectively manage their own training and development initiatives. Netsmart is the leading provider of software and training services to the behavioral healthcare community. In addition to online training, the program offers UMA University participants:

- Access to hundreds of online courses in behavioral healthcare, safety, and compliance, many with CEUs (continuing education units) available.
- A comprehensive learning management system that can provide our participants the ability to build and monitor professional development plans for employees. Skills and competencies can also be measured and reviewed across the workforce.
- Current classes can be adapted for your workforce to meet your specific training needs. Your current training programs can be added to the on-line courses and you will have greater flexibility in offering classes to employees.

We are very excited about the potential of UMA University and the services it can provide to you. Please call our office so we can set-up a conference call to demonstrate all of its features

Netsmart University

Powered by Continued Learning

www.ntst.com

The Largest Learning Community in Health and Human Services.



The health and human services (HHS) industry is experiencing a period of unparalleled growth and change. Healthcare executives face high turnover rates, budget reductions, regulatory compliance and accreditation issues, and are challenged with new and innovative ways to increase staff productivity and satisfaction while reducing or maintaining costs. With this growth and change comes a management challenge.

NETSMART UNIVERSITY

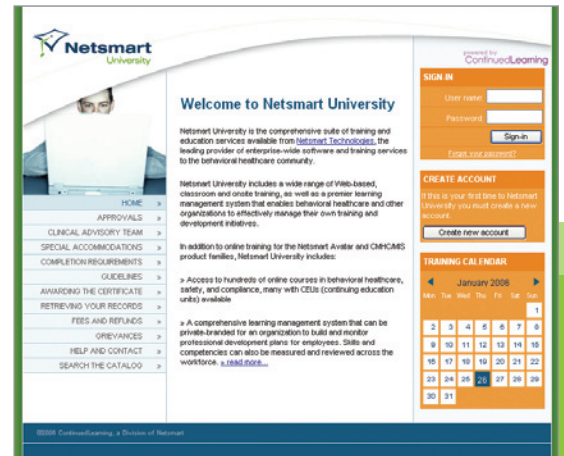
Netsmart University, powered by Continued Learning, is a comprehensive suite of training and education offerings available from Netsmart Technologies, the leading provider of enterprise-wide software and training services to the HHS community. From classroom training to on-line learning, Netsmart University is the complete training resource to manage employee training and development. With Netsmart University, the same technology that powers the on-line classroom can be used to create a customized corporate learning center tailored for individual organizations. In addition, customized instructor-led training packages can be created to fit a specific organizational need.

CLASSROOM AND ON-SITE TRAINING

Because learning needs and methods vary, Netsmart University offers a variety of options, including instructor-led classes and on-site training at your facility. Netsmart offers its instructor-led classes for all product lines at its specially-designed training facility in Dublin, Ohio. Each class tends to be a mix of individuals from various organizations and with various levels of familiarity with Netsmart software. The informal tone of the classes encourages individual participation, creating an atmosphere to learn from one another as well as from the instructor. Classes include extensive hands-on experience, which lets you apply and practice concepts as you learn them.

ON-LINE LEARNING CATALOG

At Netsmart University, a wide variety of courses can also be taken on-line through a comprehensive catalog of course offerings. Netsmart University offers one of the largest on-line course catalogs for HHS organizations, and the courses are widely accepted in terms of content, having been reviewed by both CARF and JCAHO surveyors, as well as by OSHA boards, HIPAA attorneys, and other regulatory bodies. A full



CEU APPROVALS

- American Psychological Association
- Board of Nursing - Florida Dept. of Health
- NAADAC
- National Board for Certified Counselors
- California Board of Behavioral Sciences
- Ohio Board of Social Work, Counselors and MFT
- Florida Board of Nursing
- Association of Social Work Board

catalog of off-the-shelf regulatory and workforce courses are available, including over 60 OSHA, HIPAA, and employment law courses, plus soft skills and technology skills catalogs. Additional catalogs comprised of over 200 credits of CEUs and clinical skills courses for both human service and health personnel are also available through Netsmart University.

BUSINESS BENEFITS

- Improve staff retention and productivity
- Assure secure and auditable record keeping
- Reduce travel costs through on-line learning
- Measure skills and competencies across all departments

CORPORATE LEARNING CENTER

Netsmart University provides organizations of all sizes the ability to create their own customized Corporate Learning Center. A personalized Corporate Learning Center provides a secure experience for organizations and learners to effectively create, manage, and track training, continued education, certification and development initiatives. Organizations using Netsmart University have the benefit of a system set up to provide easily accessible information. Within their list of learning resources, learners can browse through multiple levels of information personalized a variety of ways along with accessing a Professional Development Plan built specifically for them. All in all, Netsmart University provides one of the most comprehensive suites of training and education offerings available in the industry.

CUSTOM OFFERINGS

In addition, Netsmart offers Fast Track Training, which consists of customized one-on-one training condensed into a one-week period conducted by knowledgeable, experienced trainers.

The training can include topics beyond the scope of application technical training, such as:

- Design strategies for software utilization
- Conceptual framework of the software and the integration of its components into behavioral healthcare environments and organizational structures
- Not-for-profit financial systems
- Accounting basics

Netsmart also offers follow-up coaching to trainees on an as-needed basis once they are back in their agencies.

CONTACT US TODAY

Netsmart is the trusted technology partner to more than 1,200 health and human services organizations. These providers and payers use Netsmart's industry-leading financial, clinical and management solutions as the foundation of their efforts to enhance the lives of millions of clients and consumers each day.

Visit www.ntst.com or call 1.800.421.7503 to learn how Netsmart can help your organization maximize revenue, improve service levels and provide a higher quality of care.

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